

March 30, 2010

Kathryn Rossetter
325 W. 45th Street Apt 207
New York, NY 10036

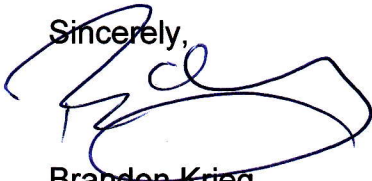
To Whom It May Concern:

Knight Direct's sales team most recently attended a workshop held by Ms. Rossetter at the West Bank Cafe. Ms. Rossetter's unique talents showcase her excellent knowledge as a communication coach and improv instructor. I believe her coaching methods to be a great success among our group of Sales professionals.

Her "out of the box" approach opened the door to new creative and motivational forms of expression. I strongly believe that our Sales team benefited from the structure of her workshop. Her thought process and free flowing ideas have helped our sales team to "think more in the moment" and trust their instincts.

The skills that we took out of the workshop would be a great addition to any group that is looking to fine tune their sale skills while heightening enthusiasm and working in a team environment. This was overall a very positive experience that I would highly recommend.

Sincerely,



Brandon Krieg
Managing Director